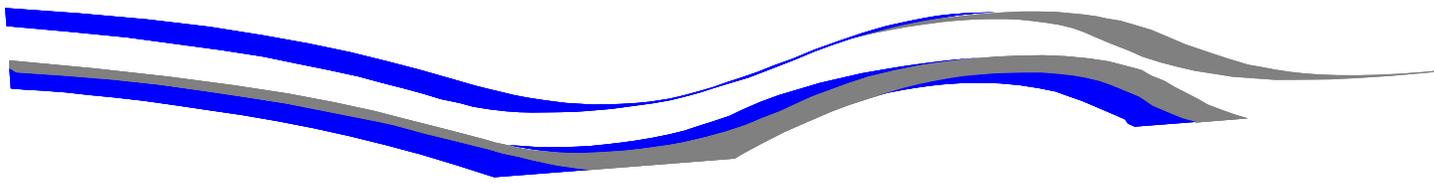


# **Facts**

## **June 2008**



**ARKANSAS**  
**Department of**  
**Community Correction**



## Mission Statement

*“To promote public safety and a crime-free lifestyle by providing cost-effective community-based sanctions and enforcing state laws and court mandates in the supervision and treatment of adult offenders.”*

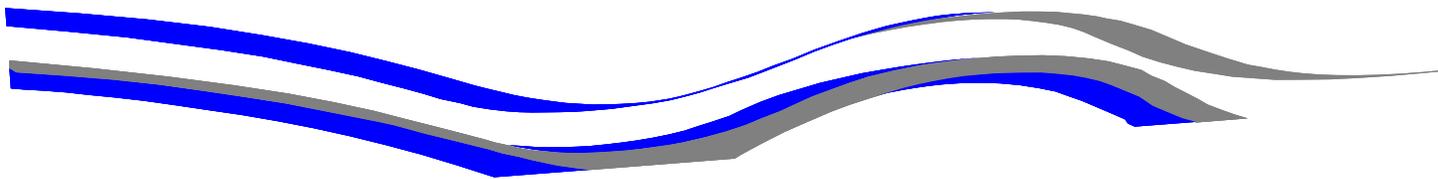
## Philosophy

*“We provide opportunities for positive change.”*

## Agency Goals

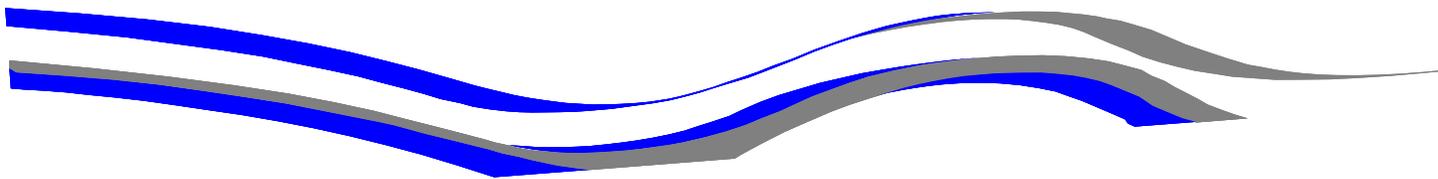
- To provide appropriate and effective supervision of offenders in the community.
- To provide for the confinement, care, control, and treatment of offenders sentenced to or confined in community correction centers in an adequate, safe, and secure environment.
- To develop and implement sanctions, programs, and services needed to function within the scope of the mission.
- To improve staff recruiting, retention, and training efforts.

*The Department of Community Correction (DCC) provides equal employment opportunities without discrimination based on race, color, sex, religion, national origin, age, pregnancy, disability, or veteran status. This policy and practice relates to all phases of employment including, but not limited to, recruiting, hiring, placement, promotion, transfer, layoff, recall, termination, rates of pay, or other forms of compensation, training, use of facilities, and participation in agency-sponsored activities and programs.*



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## **Department of Community Correction Background**

When the Arkansas Legislature passed the Community Punishment Act (548) in 1993, the Department of Community Punishment was created. The purpose of this act was to establish an agency to assume the responsibilities of management of all community correctional facilities and services, execute the orders of the criminal courts of the state of Arkansas and provide for the supervision, treatment, rehabilitation, and restoration of adult offenders as useful law-abiding citizens within the community.

The ultimate goal of the act was to balance offender punishment with corrective and rehabilitative services that assist offenders in becoming law-abiding citizens. DCP was given the responsibility for the administration of all community correction facilities, services and means of supervision, including probation and parole and any other types of post release supervision.

On August 13, 2001, the 83<sup>rd</sup> Session of the Arkansas General Assembly enacted a bill to change the name of the Department of Community Punishment to the Department of Community Correction (DCC). The act also changed the Board of Correction and Community Punishment to the Board of Corrections. The Board provides policy and operational oversight for both the Arkansas Department of Correction (ADC) and the DCC.

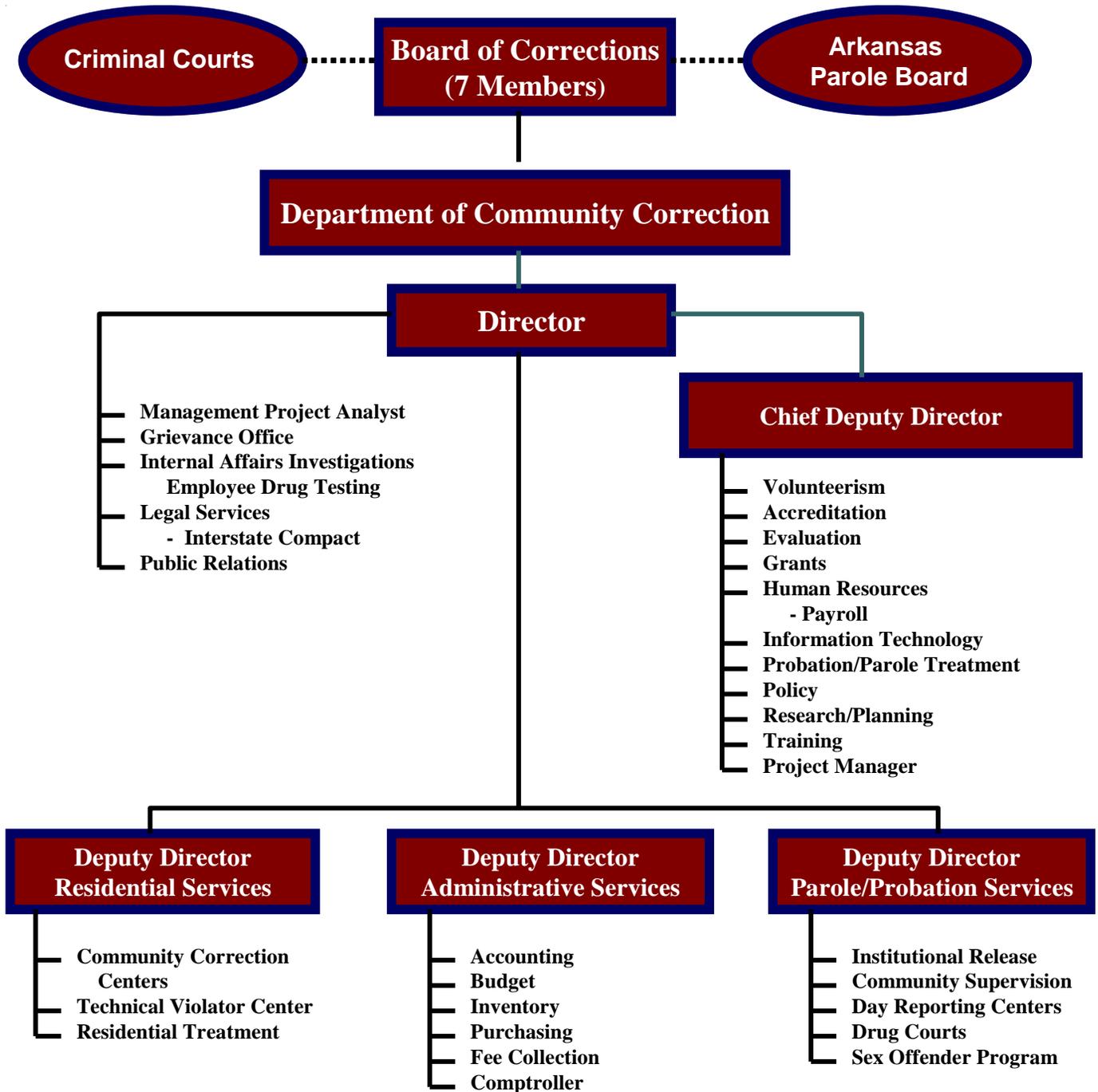


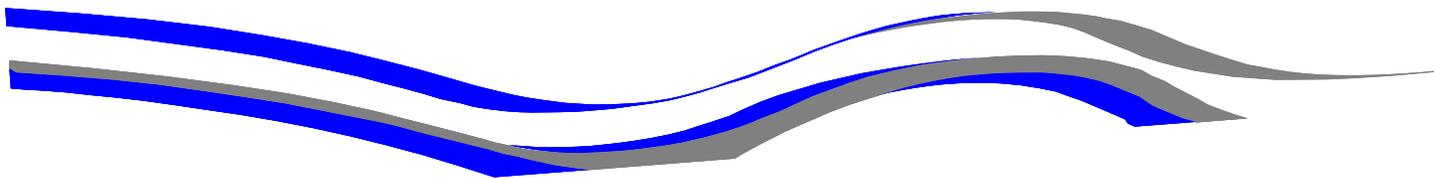
## **Board of Corrections**

*The Mission is to “fulfill the mandates of the court through the use of confinement, treatment, and supervision in a safe and humane manner, while providing offenders the opportunity for positive change, thus contributing to public safety.”*

**Benny Magness, Chair**  
**Dr. Mary Parker, Vice Chair**  
**Alonza Jiles, Secretary**  
**Drew Baker**  
**Kelly Pace**  
**Leroy Brownlee**  
**Sheriff Ken Jones**

# Arkansas Community Corrections





## Management Team

The DCC operates two major components, probation and parole services and residential services. The Management Team is comprised of staff with the authority to direct and/or support these major areas. The Management Team works together to determine priorities, address the operational needs, and create new and cost-effective solutions to issues confronting the agency.



**G. David Guntharp**  
Director



**Veter Howard**  
Chief Deputy Director



**Rick Hart**  
Deputy Director of  
Residential Services



**Dan Roberts**  
Deputy Director of  
Probation/Parole Services



**Anne Geddings**  
Deputy Director of  
Administrative Services



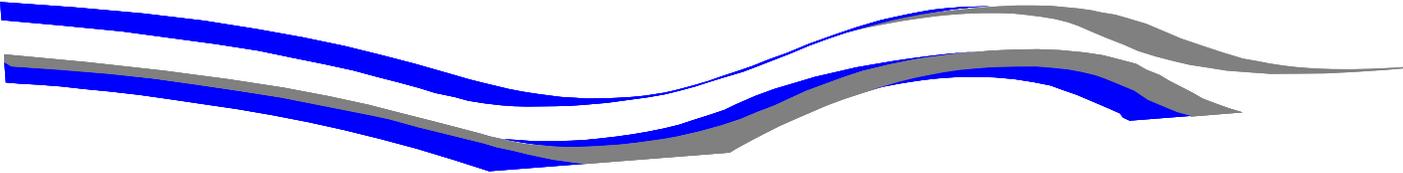
**David Eberhard**  
Staff Attorney



**Bill Lowe**  
Human Resources  
Administrator



**Rhonda Sharp**  
Assistant to the Director  
for Public Relations



## FACTS 1983 - 2008

### 1983

- Act 151 of 1983 – Former Governor Bill Clinton signed into law an act to create the Arkansas Adult Probation Commission (AAPC). The AAPC provided assistance to the judicial districts, developed adult probation supervision standards, provided financial aid for developing viable alternatives to incarceration, established a fee collection system, and minimum qualifications, training and certification of officers, and developed a code of ethics for adult probation officers.

### 1991

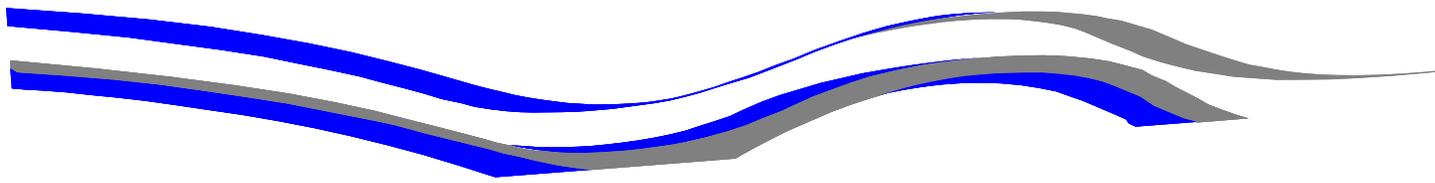
- Former Governor Bill Clinton evaluated the corrections system by signing into law an act to create the Corrections Resources Commission to study the Arkansas corrections systems and provide recommendations to the Legislature, which would provide for a more effective method of allocating correctional resources. The major criminal justice officials of the State came together and spent two years discussing and debating the direction Arkansas should take to try to close the revolving door of crime, which impacted prison and jail beds tremendously.

### 1993

- Arkansas Legislators passed the Community Punishment Act and created the Department of Community Punishment (DCP) making significant progress toward building a system to support the development of viable alternatives to incarceration in an effort to impact the revolving door of crime.
- Former Governor Jim Guy Tucker appointed Paula G. Pumphrey, director of the former Arkansas Adult Probation Commission, as the first director of the Arkansas Department of Community Punishment.
- The Board of Correction was abolished and the Board of Correction and Community Punishment was created with seven members to initially serve staggered terms of one to seven years. By statute, the Board consisted of a member from the faculty of the University of Arkansas Criminal Justice Department, the Post Prison Transfer Board Chairman, and five laypersons. All were appointed by the Governor as voting members. This Board had responsibility to oversee both DCP and the Arkansas Department of Correction (ADC).
- Transferred the Field Services (Parole) Division of the ADC to the DCP and the Adult Probation Services in the judicial districts came under the new DCP, with the exception of two divisions in the 6<sup>th</sup> judicial district.
- Sited the first correctional center, Central Arkansas Community Punishment Center, in Little Rock, and sited the second one, Southeast Arkansas Community Punishment Center (SEACPC), in Pine Bluff.

### 1994

- Opened and began receiving residents at the Central Arkansas Community Punishment Center on March 8.



- Developed an architectural design of the CPC model.
- The DCP management team was established to address agency issues and provide direction essential to meeting the agency mission.
- Opened the SEACPC, located in Pine Bluff, in August.

## 1995

- Sited the third community punishment center, Southwest Arkansas Community Punishment Center (SWACPC), in Texarkana.
- Implemented the first contract for substance abuse services, mental health treatment services, and electronic monitoring services for offenders under community supervision.
- Began the Pulaski County Post Adjudication Drug Court under the administrative oversight of the Administrative Office of the Courts in partnership with the DCP, Sentencing Commission, and others.
- Expanded access to Arkansas Crime Information Center (ACIC) and the National Crime Information Center (NCIC) statewide.
- Opened SWACPC in Texarkana and began receiving residents.

## 1996

- Sited the fourth center, Northwest Arkansas Community Punishment Center (NWACPC), in Osceola.
- Developed and implemented training standards.
- Received National Institute of Corrections long-term technical assistance to provide extensive on site leadership training.

## 1997

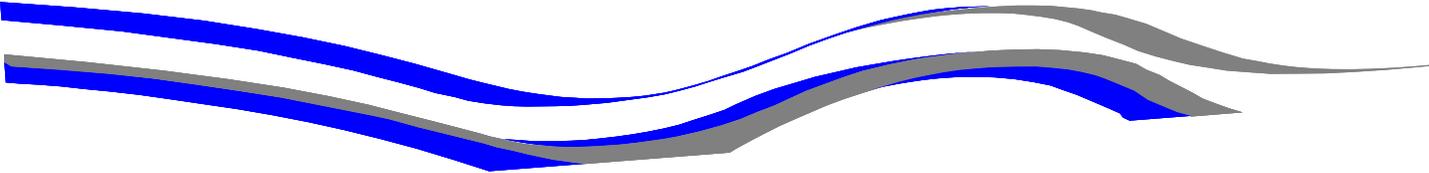
- Initiated consolidation of probation and parole caseloads statewide.
- Established the Community Corrections News, a DCP quarterly newsletter.
- Implemented the modified therapeutic community model as a behavioral modification program for offenders and a management tool for staff at community correction centers, a result of researching ways to reduce the cost of corrections by having a direct impact on recidivism.
- Implemented a 108-hour curriculum for the Probation and Parole Specialized Law Enforcement Officer, certified by the Commission on Law Enforcement Standards and Training (CLEST).

## 1998

- Completed 75% of construction of the Northeast Arkansas Community Punishment Center (NEACPC) in Osceola.
- Governor Mike Huckabee declared “Community Corrections Month.”

## 1999

- Opened the NEACPC in Osceola in August.
- DCP’s first director, Paula G. Pumphrey, retired from State government; Veter Howard (Chief Deputy Director) was named Interim Director, and G. David Guntharp was hired by the Board of Correction and Community Punishment as Pumphrey’s replacement in November.
- Developed the first agency Employee Handbook.

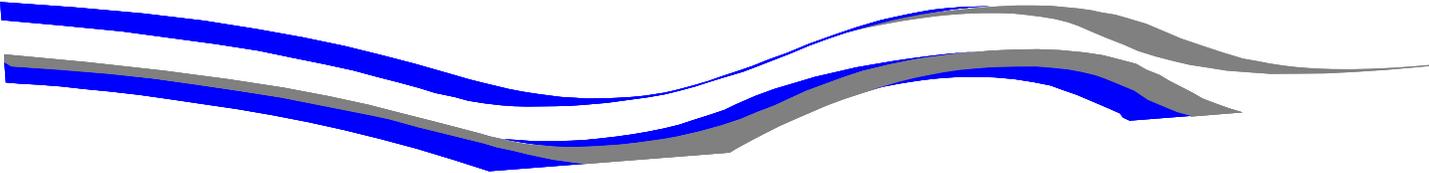
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- Implemented an employee drug testing program.
  - Implemented a timed assessment tool which measures the total person, general abilities, interests, and personality to assist the decision-making process in selecting the best person for the job, promoting the right person, coaching existing employees for better performance and succession planning.
  - Implemented Moral Reconciliation Therapy (MRT), which is a behavioral modification program for probation and parole offenders.
  - Established an agency-wide network which allowed implementation of electronic mail.
  - Opened the male Special Needs Unit of the SWACCC in September.

## 2000

- Populations as of December 31, 2000, are 31,792 on probation, 9,539 parole, 309 Boot Camp, and on July 1, 2000, 915 in community correction centers.
- Processed 3,908 (3,109 probation, 799 parole) Interstate Compact case.
- Admitted 20,134 (14,174 probationers, 5,960 parolees) and released 16,585 (12,326 probationers, 4,259 parolees) between January 1, 2000, and December 31, 2000.
- Admitted 1,465 residents to community correction centers and released 1,329 during FY '00.

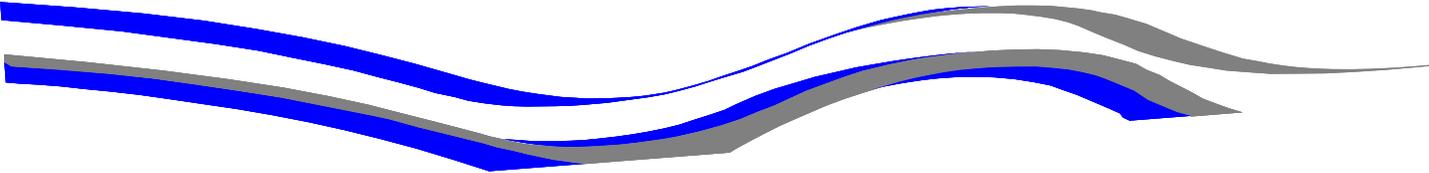
## 2001

- Worked with legislators to facilitate passage of the following acts:
  - Act 113 of 2001 – Provides scholarships to children of deceased or disabled employees of the DCP and provides death benefits to the supervisors of DCP employees.
  - Act 253 of 2001 – Enters into a new Interstate Compact for the supervision of adult offenders.
  - Act 323 renamed DCP to the Department of Community Correction (DCC), authorized the State of Arkansas to enter a new Interstate Compact for the supervision of adult offenders, and named the DCC director as the Interstate Compact Administrator.
- Begin cost-saving initiative to use digital camera technology for staff identification photos and for the public relations office.
- Initiated development of a web-based offender tracking system.
- Assumed responsibility for the Pulaski County Post Adjudication Drug Court.
- Pursued American Correctional Association accreditation of all four community correctional centers and probation and parole services simultaneously. In April and August, the Commission on Accreditation confirmed the findings and awarded DCC its first accreditation certificates for correction facilities and probation and parole services. DCC gained recognition for fostering best practices in operating probation and parole and community-based correctional services.
- Transferred the Institutional Parole Services component of the Arkansas Department of Correction (ADC) to the DCC Probation/Parole Services Division.
- Assumed responsibility for outpatient substance abuse treatment in the Probation/Parole Services, primarily through the initial hiring of seven substance abuse treatment counselors.
- DCC director appointed by the Governor to be the State Interstate Compact Administrator and Commissioner on the State Council for Interstate Compact.
- Facilitated passage of an act to revamp Interstate Compact as part of a national effort to revise and strengthen the system.

- 
- Enhanced community-based alternatives to traditional prison by establishing innovative programs such as day reporting centers and drug courts, internal outpatient substance abuse treatment program and roving counselor services.
  - Established a statewide, web-based electronic offender tracking and management information system (shared with ADC) which houses data on all of the State's adult corrections population.
  - Obtained drug treatment licenses at all four correctional centers; graduated one of the top 10 GED graduates in the State.
  - Significantly reduced the staff turnover rate of probation/parole and security officers by establishing and implementing a career ladder.
  - Increased public safety by reducing officer caseloads and implementing effective management and supervision tools (such as risk assessment, electronic monitoring and tracking, supervision manual, vehicles, bullet proof vests, consolidating adult probation/ parole supervision, DNA sample collection).
  - Increased staff safety by implementing cost-effective security measures in field offices and facilities statewide.
  - Obtained \$1,170,780 in grant funding to pilot and operate programs dealing with long term treatment for offenders with substance abuse, mental health, and medical problems, restoration of historical property, and vocational/technical instructional services.
  - Implemented a technical violators intake program to ease county jail backup at the SEACCC female facility.
  - Developed and incorporated domestic violence and child abuse training in the basic probation/parole officer training academy to comply with new legislation (Act 1452 of 2001).
  - Started drug courts in the 21<sup>st</sup> Judicial circuit (Van Buren/Crawford County), 13<sup>th</sup> Judicial Circuit (Magnolia/Columbia County), 19<sup>th</sup> Judicial Circuit (Bentonville/Benton County), and 8<sup>th</sup> Judicial Circuit South (Texarkana/Miller County).

## 2002

- Established a new Identification Badge system, which is incorporated into the security system for access to the central office.
- Provided over 31,800 man hours of training for fiscal year 2002.
- On April 1, 2002, all residential facilities made the transition to performance-based standard for re-accreditation.
- Created the Mass-Media Section to establish a presence on the World Wide Web.
- Increased offender supervision fees to offset costs of operation.
- Implemented various internal processes to reduce agency costs, such as paperless job advertisements, electronic employee ID badge system, and consolidation of field offices.
- Developed and implemented an electronic vehicle maintenance system to track maintenance and prepare DF&A reports.
- Generated and donated \$4,200 to United Way.
- Director David Guntharp was elected chairman of the Executive Committee of the Interstate Compact Commission.

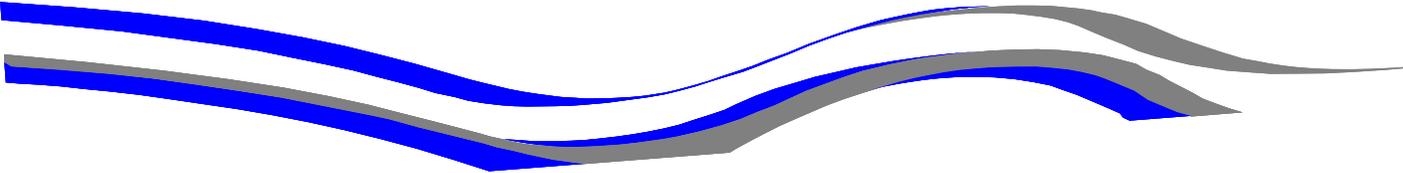
- 
- Started drug court in the 12<sup>th</sup> Judicial Circuit (Fort Smith/Sebastian County), 22<sup>nd</sup> Judicial District (Benton/Saline County) through a planning grant, and the 8<sup>th</sup> Judicial Circuit North (Hope/Hempstead County) received an implementation grant.

## 2003

- For the first time, the DCC did not get an approved budget in a regular session. Instead, the agency budget was passed through the first Extraordinary Session of the 84<sup>th</sup> General Assembly. The budget reflected a \$14,000,000 increase in general revenue and a \$6,000,000 increase in capital improvement funds to establish new initiatives as follows:
  - A 300-bed technical violators program;
  - Sex-offender program;
  - Absorb eight and establish twenty additional drug courts with general revenues;
  - Add fifty-one new probation/parole officers and supervisors to lower caseloads;
  - Add five day reporting centers and seven counselors; and
  - Expand the center capacity by 150 beds.
- Opened a Special Needs unit in October at the SEACCC for females with a dual diagnosis of substance abuse and mental health issues.

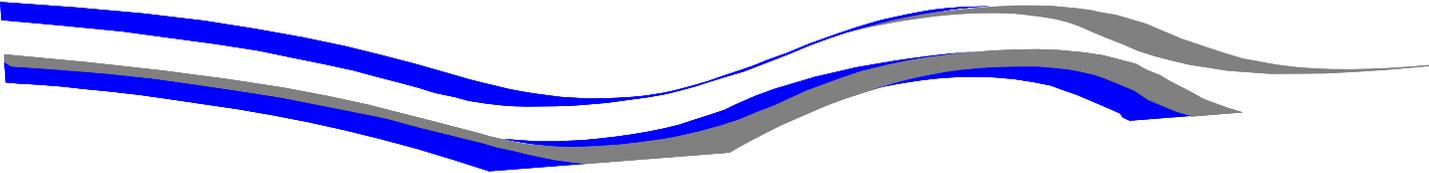
## 2004

- Increased the ability to interact with other criminal justice databases through the capabilities of e-Omis (electronic Offender Management Information System) including connection to local law enforcement entities through the Justice Xchange system.
- Purchased software to graphically plot offender addresses.
- Enhanced eOmisi to 1) adjust and track Good Time earnings for parole cases and support recent legislation, 2) add Executive Clemency and Pardons tracking, and 3) improve the system to track letters sent to registered victims.
- Added 19 drug courts, bringing the total to 28, with the average monthly client population of 668.
- Generated and donated over \$12,000 to United Way.
- 1,165 individuals completed DCC training programs and courses.
- Received \$3,965,228 in federal and private grants during FY '04.
- Some 506 employees provided supervision and treatment services to offenders on probation and parole (390 probation and parole officers, 30 drug court officers, 27 drug court counselors, 21 substance abuse counselors, 10 specialized sex offender officers, and 28 institutional parole officers)
- Supervised 59,628 offenders, with 18,062 new admissions and 15,001 releases (FY '04)
- Supervised 1,571 Boot Camp releasees in FY '04.
- Offenders performed 283,130 community service hours on a variety of projects.
- Averaged 1,965 clients per month, including day reporting and drug court clients, in the probation and parole Substance Abuse Program.
- 743 offenders received Day Reporting Services, which included employment counseling, GED education, literacy training, life skills, and other community resource services.
- Established a pilot sex offender program with specialized officers, voice stress analysts, and trained polygraphists to maintain the integrity of the program. On June 30, 2004, 53% of the offenders participating in the sex offender program were probationers, 46% parolees, and less than 1% were pre-trial or SIS cases.

- 
- In community correction centers, 804 residents received GED/literacy services, 2,756 residents received life and social skills training, and 1,364 participated in employment skills building courses.
  - DCC collected over \$6,000,000 in supervision fees to offset the cost of supervision.
  - Processed 8,825 offenders through Interstate Compact.
  - During FY '04, 2,563 residents participated in residential community correction center treatment programs, with 1,599 new admissions.
  - All DCC community residential centers were re-accredited by the American Correctional Association (ACA).

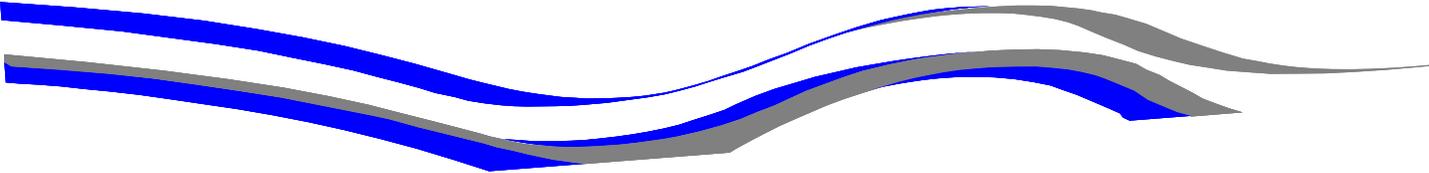
## 2005

- Population December 31, 2005 --30,359 Probation , 1,303 Drug Court Probation, 16,472 Parole, 759 Boot Camp, 273 Omega Center for technical violators, and 1,060 community correction centers.
- Drug court population increased from 870 in January to 1,221 by December, 2005.
- Started six new drug courts in the 7<sup>th</sup> Judicial Circuit (Malvern), 15<sup>th</sup> Judicial Circuit (Booneville), 2<sup>nd</sup> Judicial Circuit (Paragould), 19<sup>th</sup> Judicial Circuit (Berryville), 16<sup>th</sup> Judicial Circuit (Heber Springs), and the 3<sup>rd</sup> Judicial Circuit (Newport).
- Obtained re-licensure for the 6<sup>th</sup> Judicial District Drug Court (Little Rock) treatment component.
- Installed drug testing machines in 15 probation/parole offices.
- Combined Little Rock Probation (Area 7) and Little Rock Parole (Area 8) creating one area office, Area 7.
- Admitted 16,408 and released 13,255 offenders in Parole/Probation FY '05 with an average caseload of 95.
- Opened three new day reporting centers in Little Rock, Fort Smith, and Fayetteville, for a total of 5.
- Averaged 1,983.50 clients per month, including day reporting, drug court, and probation/parole offenders, in the probation/parole Substance Abuse Program.
- Processed 4,148 offenders as Interstate Compact cases during FY '05.
- Opened the Omega Center (300-bed male facility in Malvern) for technical violators only on March 7, 2005.
- SEACCC graduated 19 residents from the Hospitality-Restaurant and Sanitation certification course taught by the National Park Community College.
- DCC assumed responsibility for the male SWACCC Special Needs Program formerly funded through the USDOJ.
- On August 12, 2005, initiated the Early Release Program (Act 682 of 2005). By December, 2005, 312 residents were released.
- All DCC community correction centers received a three-year treatment license from ADAP.
- In 2005, a DCC resident obtained the highest GED test score in Arkansas.
- During FY '05, 3,009 residents participated in residential community correction center treatment programs, with 1,970 admissions and 1,754 releases; 73% of the residents were sentenced for more than one year and 27% for less than one year; 7% of the 2005 population were veterans.
- Completed the DCC Disaster Recovery Plan.
- A new Physical Fitness Program was implemented to encourage employees to be fit.

- 
- Received \$1,331,402 in grant funds for a women and children reunification project for released women from prison, a female Special Needs Program, vocational/technical instructional services in non-traditional occupations for females, instructional services to approximately 20 SEACCC females in Restaurant Orientation/Sanitation and Safety, additional funds for travel to supplement the Serious and Violent Offender project.
  - December 31, 2005, DCC had 1,086 (including 2 extra help) employees.
  - Established Transitional Housing Licensure requirements.
  - Employees donated over \$7,700 to United Way.
  - In FY '05, offenders performed 249,926.5 hours of community service by working on a variety of projects.
  - During FY '05, the DCC collected over \$6,590,313 in probation/parole supervision fees.

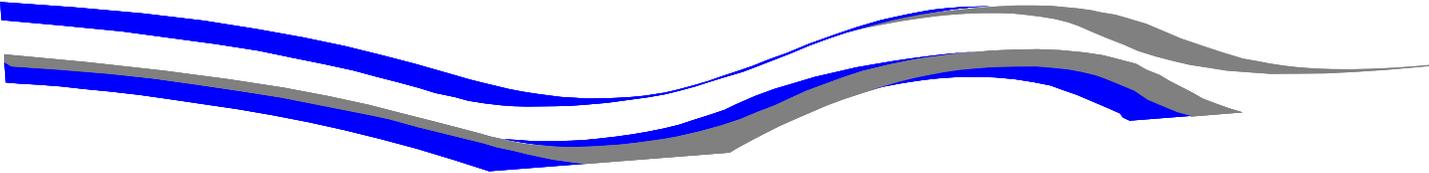
## 2006

- Population December 31, 2006 -- Probation 31,388, Drug Court Probation 1,510, Parole 18,237, Boot Camp 785, Omega Center for technical violators 253, community correction centers 1,186, and the sex offender caseload was 1,521.
- The monthly drug court population grew from 1,218 in January to 1,426 in December, while three new courts were added in Harrison, Camden, and Clarksville, which totaled 37 courts.
- The Probation/Parole Services Substance Abuse Program averaged approximately 2,283 clients.
- 4,137 offenders were processed as Interstate Compact cases to and from other states.
- 4,056 offenders were DNA tested.
- 5,973 parolees/probationers participated in DCC substance abuse outpatient services.
- 122,605 urine tests were administered to probationers/parolees, with 18.62% testing positive (could include multiple tests per offender).
- Staff made 4,856 referrals to substance abuse support, GED, MRT, employment, life, and social skills building, sex offender services, mental health services, and general counseling.
- 1,825 residents participated in residential community correction center treatment programs, with 1,565 admissions and 1,570 releases.
- SEACCC initiated a quilt program to support the Arkansas Childrens Hospital and St. Jude's Childrens Hospital in Memphis by donating a hand-made crib quilt monthly.
- 5,121 residents received GED/literacy and social skills training, and 2,854 participated in employment skills building courses.
- The most frequently committed crime for which offenders are placed in community correction centers is manufacture, delivery, possession of a controlled substance.
- As of July 1, 2006, the average age at commitment to community correction centers was 32.
- Average time served in community correction centers for males was 23 months for males and 12 months for females.
- There were 572 inmates released under Act 682 between January and December.
- DCC employees donated over \$10,050 to United Way.
- Obtained grant funds at \$133,375 to continue the female Special Needs Program, provide instructional services to approximately 20 females in Restaurant Orientation/Sanitation and Safety, and provide part-time welding instructors.

- 
- On December 31, 2006, DCC employed 1,121 staff (316 Parole/Probation Officers, 23 Institutional Parole Officers, 85 Counselors, 45 Substance Abuse Program Leaders, 232 Security Officers, and 420 administrative, management, and support positions).
  - Offenders performed 275,629 community service hours on a variety of projects in the fiscal year.
  - A DCC employee was selected to attend the USDOJ, Center for Sex Offender Management, Train-the-Trainer workshop to build sex offender management skills.
  - Collected over \$7,048,753 in supervision fees.
  - Received the American Correctional Association Eagle Award in recognition of the significant accomplishment of accrediting every component area of responsibility, which symbolizes a “commitment to excellence.” The award was presented in January in Tampa, Florida, by the American Correctional Association.
  - DCC staff assisted with Hurricane Katrina victim-relief efforts through financial contributions, personal time, and donated items.
  - As of September 30, 2006, the DCC staff turnover rate was 19%.

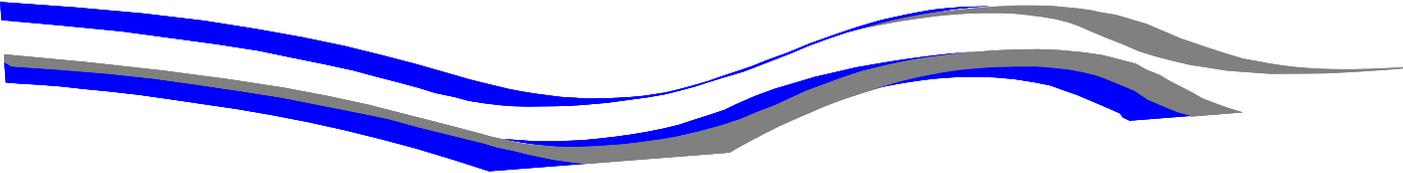
## 2007

- Populations as of December 31 was Probation 31,718, Drug Court Probation 1,590, Parole 19,024, Boot Camp 737, Omega Center for technical violators 232, and Community correction centers 1,188.
- The monthly drug court population grew from 1,437 in January to 1,515 in December, a 5% increase in 12 months.
- 19,429 probationers/parolees were admitted and 17,772 released during 2007.
- As of December 31, 2007, the DCC sex offender caseload was 953.
- 8,717 parolees/probationers participated in DCC substance abuse outpatient services.
- 124,373 urine specimens were taken from probationers/parolees, with 16% testing positive (includes multiple urine tests).
- Parole/probation officers made 8,644 referrals during 2007 to such services as substance abuse, GED, MRT, employment, life, and social skills building, sex offender services, mental health services, and general counseling.
- In 2007, 4,257 offenders were processed as Interstate Compact cases to (1,919) and from (2,338) other states.
- 2,945 residents participated in residential community correction center treatment programs, with 1,766 admissions and 1,880 releases during 2007.
- 1,993 residents participated in a technical violator program during 2007, with 1,713 admissions (137 females, 1,576 males) and 1,734 releases (140 females, 1,594 males).
- The most frequently committed crime (40%) for which offenders are placed in community correction centers is for Manufacture, Delivery, Possession of a Controlled Substance.
- As of July 1, 2007, the average age at commitment to a community correction center was 31 years.
- The average length of stay in community correction centers was 238 days for males and 236 days for females.
- There were 784 inmates released under Act 682 between January and December, 2007.
- DCC employees donated over \$7,485 to United Way in 2007.
- DCC employees formed a Central Office Employees Association with 38 members.

- 
- Obtained \$517,317 in grant funds for continuing the female Special Needs Program in Pine Bluff, continue the Women and Children Transitional Living and Reunification Program, provide sex offender training, and purchase curriculum for Little Rock, Ft. Smith, West Memphis, Fayetteville, and Texarkana Day Reporting Centers.
  - Received Technical Assistance for Sex Offender Management - Train-the-Trainer, USDOJ, Center for Sex Offender Management; and Community and Skills Building training from the National Institute of Corrections.
  - On December 31, 2007, DCC employed 1,194 staff (355 Parole/Probation Officers, 22 Institutional Parole Officers, 128 Counselors, 33 Substance Abuse Program Leaders, 280 Security Officers, and 376 administrative, management, and support positions).
  - In 2007, offenders performed 335,491 community service hours on a variety of projects.
  - In FY '07, DCC collected over \$7,042,544 in supervision fees.
  - 19 female ex-offenders and their children participated in the Women/Children Transitional Living and Reunification Program in 2007 and averaged 107 treatment days per family.
  - In 2007, the four DCC correctional centers, Omega Center for technical violators, Central Office, and Probation and Parole Services received full accreditation from the American Correctional Association (ACA) for three years.
  - 5,456 community volunteers donated 14,676 hours to DCC through the Volunteer Program.

#### **2008 (through June 30, 2008)**

- Populations as of June 30 was Probation 31,567, Drug Court Probation 1,768, Parole 18,925, Boot Camp 671, technical violators 303, and Community correction centers 1,204.
- On June 30, 2008, staff supervised 52,931 offenders.
- As of June 30, 2008 the DCC sex offender caseload was 976.
- In FY '08, 1,780 residents were admitted and 1,955 were released from community correction centers.
- In FY '08, 1,720 (137 females, 1,583 males) offenders were admitted to a technical violator program and 1,726 released (141 females, 1,585 males).
- During FY '08, 130,606 urine specimens were taken from probationers/parolees, with 18% testing positive (includes multiple urine tests).
- Opened the Northwest Arkansas Community Correction Center in Fayetteville on April 15, 2008, with 100-bed capacity for females.



## Sanctions and Programs

**Boot Camp (BC):** The Arkansas Department of Correction operates a Boot Camp Program where offenders complete an 120-day term in a strict, regimented program that emphasizes discipline and character building. Upon completion, the offender is released to the DCC for supervision, ensuring compliance with the terms of conditional release.

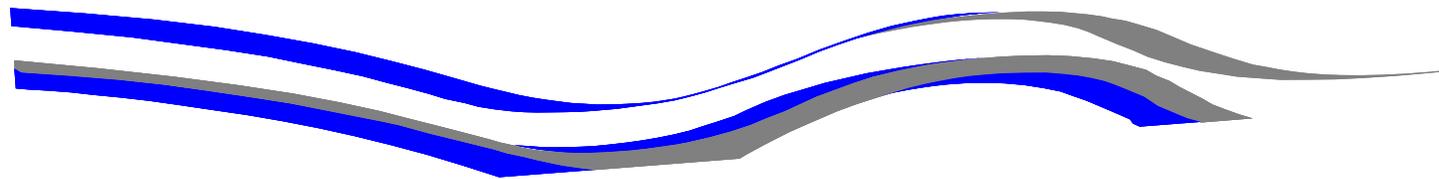
**Community Service Program:** Offenders repay the community by performing community service for non-profit community or non-taxable agencies and organizations. The program is administered by a Work Program Advisor (WPA) or other designated employee. Public services include such jobs as lawn care, trash removal from the highways and streets, demolition and construction projects, and general maintenance. The Community Service Program holds the offender accountable for crimes committed by working to improve the community, and sometimes working on the very property they damaged..

**Parole/Probation Services Substance Abuse Program (SAP):** DCC employed staff to provide substance abuse counseling services statewide. Services include education, Mirror Image, Moral Reconciliation Therapy (MRT), life/social skills, employment readiness, health education and substance abuse outpatient treatment.

**Day Reporting Center (DRC):** The DRC is a comprehensive, non-residential program designed to promote public safety; provide offender accountability and control through intense supervision and surveillance; facilitate offender rehabilitation through behavior modification, substance abuse counseling and education, and develop employment skills. Offenders may participate as a condition of supervision or as a sanction for non-compliance with the terms and conditions of supervision.

**Drug Courts** – As of December 31, 2007, DCC coordinates with 40 drug courts, with over 1,515 clients participating. This is a special court which handles probation cases involving substance abuse through an intense supervision, monitoring, and treatment program. Clients receive outpatient and/or inpatient treatment and counseling, are subject to economic and other sanctions, and frequent drug testing and court appearances. Successful completion of the program results in dismissal of the charges, reduced or set-aside sentences, lesser penalties, or a combination of these.

**Sex Offender Program** — This program is a method of separating special needs populations from regular caseloads for non-residential supervision, such as sex offenders or substance abuse cases. DCC received funding to establish and operate a pilot sex offender program, including ten new probation/parole officer positions. All positions were trained as specialized parole/probation officers in managing sex offenders. Five of the officers carry caseloads, two received additional training as voice stress analysts, and three are trained polygraphists to help maintain the integrity of the program. The staff are located in five regions of the state and work closely with the Department of Correction RSVP staff to supervise high profile, level 3 and 4, sex offenders in the community. The program goal is to increase public safety and provide offender accountability.



**Educational/Employment/Vocational Programs:** When offenders are placed on community supervision by the courts or Parole Board, they are required to remain employed or participate in an educational or vocational training course as a condition of supervision. They are also required to make a good faith effort to obtain a high school diploma or GED.

**Economic Sanctions:** The program deals with monetary sanctions imposed on an offender which is proportional to the crime(s) committed and the offender's ability to pay within a reasonable period of time. DCC has centralized the supervision fee collection system for cost effectiveness, as well as increased accountability.

**Interstate Compact:** This program allows states to enter into agreements for the transfer and supervision of parolees and probationers who travel from state to state. Responsibilities include processing investigation requests for transfer of supervision to and from other states, providing progress reports, and processing extraditions.

**Probation/Parole Testing:** Random urinalysis testing is a component of community supervision, with the goal of minimizing drug use among the offender population using a referral network for inpatient and outpatient substance abuse treatment services.

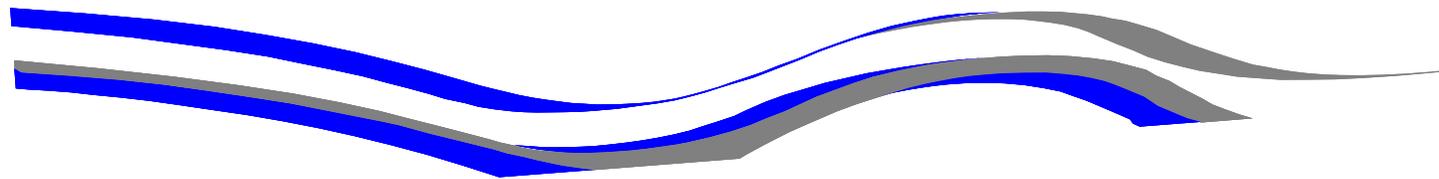
**Technical Violator Program:** A technical violation is a failure to abide by the conditions of supervision other than by commission of a new felony offense. This program was established for parole technical violators. Offenders are housed for a short term for intense treatment before returning to the community supervision or being revoked and returned to prison. The residential Technical Violator Program (TVP) for female offenders is located at the SEACCC in Pine Bluff. A 300-bed Technical Violators Center for males is located in Malvern.

**Special Needs Program:** DCC operates a 60-bed male and a 40-bed female Special Needs units for dually-diagnosed offenders who have records of substance abuse, mental health, and/or medical issues. These are the only DCC-operated programs offering residential treatment for DCC dually diagnosed offenders. These programs operate within modified therapeutic communities at the Southwest Community Correction Center in Texarkana (males) and Southeast Community Correction Center in Pine Bluff (females).

**Electronic Monitoring:** A means of using telephonic or telemetry technology to monitor the presence or absence of an individual at a particular location from a remote location.

**Mental Health Services:** If necessary, referrals are made to outside mental health providers, which could include inpatient and outpatient mental health, family, and psychological services.

**Restitution:** Offenders pay a form of reparation for personal or property damages incurred by the victim as a result of an offense. The purpose of this penalty is to compensate the victim(s) for losses while teaching the offender financial responsibility and accountability.

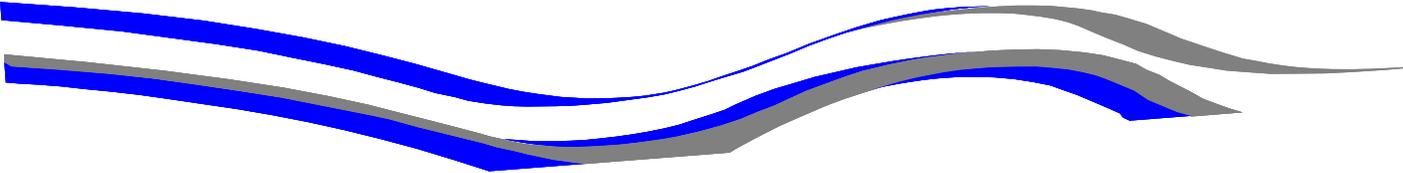


**Specialized Caseloads:** A method of separating special needs populations from regular caseloads for non-residential supervision, such as sex offenders or substance abuse cases.

**Residential Substance Abuse Treatment Programs:** The DCC substance abuse treatment program is designed to serve residents upon entry until discharge. It is a three-pronged approach consisting of the therapeutic community (behavioral modification component), cognitive intervention, which deals with both the addiction and offender thinking errors (cognitive component), and the 12-step approach, which gives the resident a concrete, step-by-step way of looking at their problems. It is also a method of working through offender and addiction issues. The purpose is to give the resident the tools with which to identify past errors in thinking and acting, alternate thinking methods of making new beliefs and behaviors workable, and an environment in which the resident can safely practice changed thinking and behavior.

**Transitional Housing Facilities:** Transitional housing is temporary housing in the community for one or more offenders who have either been transferred or paroled from the ADC by the Parole Board or placed on probation by a circuit or district court. Transitional housing facilities may have programming, i.e., substance abuse treatment, group and/or individual counseling services, etc. Offenders go to these facilities to transition back into the community or as a sanction prior to prison. Offenders may also choose such a facility for the other job services and programming assistance. Transitional housing facilities must be licensed by DCC if one or more offenders will reside there.

**Women and Children Transitional Living and Reunification Program:** The goal is to build stronger family units through structured transitional living services, intensive treatment, and reunifying the ex-offender with their child or children within 30-45 days after release from incarceration. The target population is adult female offenders who have completed institutional treatment and meet the program's eligibility criteria.



## Community Correction Centers

The DCC operates and manages six community correction facilities and technical violation program, with five centers based on the modified therapeutic community modality. These centers have community-based residential programs providing structure, supervision, surveillance, drug/alcohol treatment, educational and vocational programs, employment counseling, socialization and life skills programs, community work transition, and/or other forms of treatment and programs.



**Central Arkansas**  
**4823 West 7th Street**  
**Little Rock, Arkansas 72205**  
**Phone: (501) 686-9800**  
**Opened: March 1994**  
**Capacity: 150**

**Southeast Arkansas**  
**7301 West 13th Street**  
**Pine Bluff, Arkansas 71602**  
**Phone: (870) 879-0661**  
**Opened: August 1994**  
**Capacity: 350**



**Southwest Arkansas**  
**506 Walnut Street**  
**Texarkana, Arkansas 71854**  
**Phone: (870) 779-2036**  
**Opened: November 1995**  
**Capacity: 475**

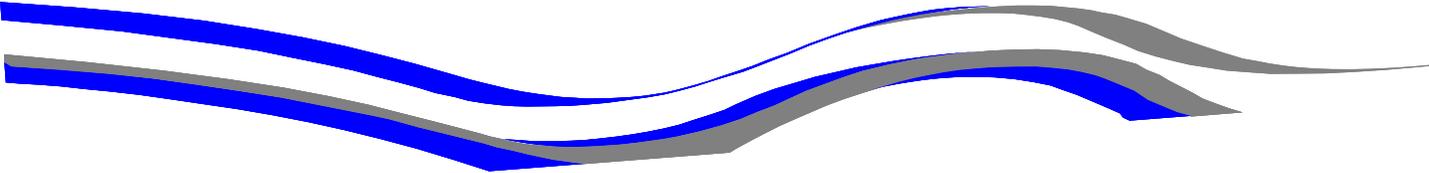


**Northeast Arkansas**  
**1351 Cyro Road**  
**Osceola, Arkansas 72370**  
**Phone: (870) 563-0210**  
**Opened: August 1999**  
**Capacity: 240**

**Northwest Arkansas**  
**114 North College Avenue**  
**Fayetteville, Arkansas 72701**  
**Phone: (479) 695-3400**  
**Capacity: 100**



**OMEGA**  
**Technical Violator Center**  
**104 Walco Lane**  
**Malvern, Arkansas 72104**  
**Phone: (501) 467-3030**  
**Capacity: 300**



## DCC Offices

### CENTRAL OFFICE

**Main Address:** Two Union National Plaza, 2nd Floor, 105 West Capitol, Little Rock, 72201

**Phone:** (501) 682-9510, **Main Fax:** (501) 682-9513

### INTERSTATE COMPACT

**Address:** Two Union National Plaza, 3rd Fl., 105 W. Capitol, Little Rock, 72201

**Phone:** (501) 682-9584

**Fax:** (501) 682-9589

**e-mail address:** ardccic@arkansas.gov

### AREA 1

#### BENTONVILLE (Parole/Probation)

**Address:** 1401 Southwest 14th Street, 72712

**Phone:** (479) 464-0735

**Fax:** (479) 696-0079

#### BENTON COUNTY DRUG COURT

**Address:** 703 Southeast J Street, Bentonville, 72712

**Phone:** (479) 464-0735

**Fax:** (479) 464-0830

#### FAYETTEVILLE (Parole/Probation, Washington County Drug Court, Day Reporting Center)

**Address:** 3416 N. College Ave., Suite 3, 72703

**Phone:** (479) 443-8000

**Fax:** (479) 443-7099

### AREA 2

#### HARRISON (Parole/Probation, Drug Court)

**Address:** 801 South Pine Street, Suite 1, 71601

**Phone:** (870) 741-3228

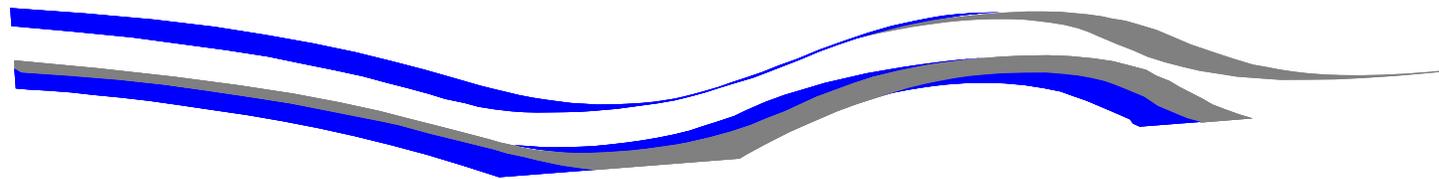
**Fax:** (870) 741-0028

#### MOUNTAIN HOME (Parole/Probation, Drug Court)

**Address:** 613 South Street, 72653

**Phone:** (870) 425-9139

**Fax:** (870) 424-5880



**SALEM (Parole/Probation)**

**Address:** 102 Pickren Street

**Mail:** P. O. Box 311, 72576

**Phone:** (870) 895-4411

**Fax:** (870) 895-4540

**MOUNTAIN VIEW (Parole/Probation, Drug Court)**

**Address:** 301 Industrial Drive, 72560

**Phone:** (870) 269-5225

**Fax:** (870) 269-4880

**BERRYVILLE (Parole/Probation, Drug Court)**

**Address:** 504 Eureka Avenue, #C, 72616

**Phone:** (870) 423-5695

**Fax:** (870) 423-5330

**AREA 3**

**SEARCY (Parole/Probation, Drug Court)**

**Address:** 401 West Vine, 72143

**Phone:** (501) 279-7990

**Fax:** (501) 279-9156

**NEWPORT (Parole/Probation, Drug Court)**

**Address:** 107 Laurel Street, 72112

**Phone:** (870) 523-4191

**Fax:** (870) 523-2557

**WALNUT RIDGE (Parole/Probation, Drug Court)**

**Address:** 1004 West Main Street, 72476

**Phone:** (870) 886-3553

**Fax:** (870) 886-5488

**ASHFLAT (Parole/Probation)**

**Address:** 21A Court Road, 72513

**Phone:** (870) 994-2977

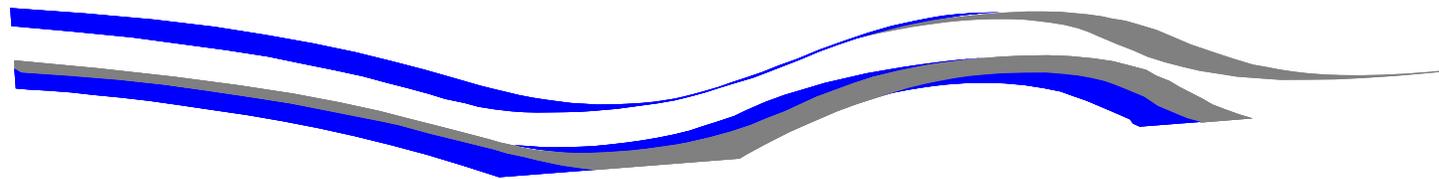
**Fax:** (870) 994-7893

**HEBER SPRINGS (Parole/Probation, Drug Court)**

**Address:** 110D Tulaka Blvd., 72543

**Phone:** (501) 362-3229

**Fax:** (501) 362-3472



**BATESVILLE (Parole/Probation, Drug Court)**

**Address:** 913 25<sup>th</sup> Street, 72501

**Phone:** (870) 793-7965

**Fax:** (870) 793-6796

**POCAHONTAS (Parole/Probation, Drug Court)**

**Address:** 2818 Highway 67 South, 72455

**Phone:** (870) 248-3330

**Fax:** (870) 248-3332

**AREA 4**

**JONESBORO (Parole/Probation, Drug Court)**

**Address:** Courthouse Annex, 511 Union, Suite 230, 72401

**Phone:** (870) 935-7290

**Fax:** (870) 972-0910

**PARAGOULD (Parole/Probation, Drug Court)**

**Address:** 1011 Morgan Street, Ste. 1, 72450

**Phone:** (870) 239-3192

**Fax:** (870) 236-9672

**OSCEOLA (Parole/Probation)**

**Address:** 1351 Cyro Road, Ste. P, 72370

**Phone:** (870) 563-5366

**Fax:** (870) 563-6133

**AREA 5**

**FORT SMITH (Parole/Probation, Sebastian County Drug Court, Crawford County Drug Court, Day Reporting Center)**

**Address:** 805 Garrison Avenue, 72901

**Phone:** (479) 785-2664

**Fax:** (479) 782-3146

**BOONEVILLE (Parole/Probation, Logan and Scott County Drug Court)**

**Address:** 42 East Main Street, 72927

**Phone:** (479) 675-3170

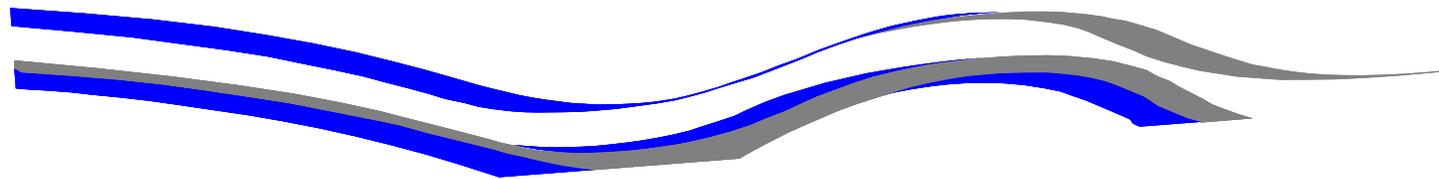
**Fax:** (479) 675-4084

**CLARKSVILLE (Parole/Probation, Johnson and Franklin County Drug Court)**

**Address:** 114 South Fulton Street, 72830

**Phone:** (479) 754-6200

**Fax:** (479) 754-6497



**OZARK (Parole/Probation)**

**Address:** Franklin Co. Courthouse, 211 W. Commercial Street, 72949

**Phone/Fax:** (479) 667-9049

**MENA (Parole/Probation, Drug Court)**

**Address:** 500 DeQueen Street, 71953

**Phone:** (479) 394-4107

**Fax:** (479) 394-4680

**AREA 6**

**CONWAY (Parole/Probation, Drug Court)**

**Address:** 707 Robins Street, Suite 102, 72032

**Phone:** (501) 327-3256

**Fax:** (501) 327-3299

**RUSSELLVILLE (Parole/Probation, Drug Court)**

**Address:** 102 South Sidney Avenue, 72801

**Phone:** (479) 968-5154

**Fax:** (479) 890-6854

**DANVILLE (Parole/Probation, Drug Court)**

**Address:** 110 West 6th Street, 72833

**Phone:** (479) 495-5731

**Fax:** (479) 495-5739

**MORRILTON (Parole/Probation, Drug Court)**

**Address:** 601 South Moose Street, 72110

**Phone:** (501) 354-2164

**Fax:** (501) 354-2399

**AREA 7**

**LITTLE ROCK (Parole/Probation, Drug Court)**

**Address:** 720 West 3<sup>rd</sup>, 72201

**Phone:** (501) 371-0420

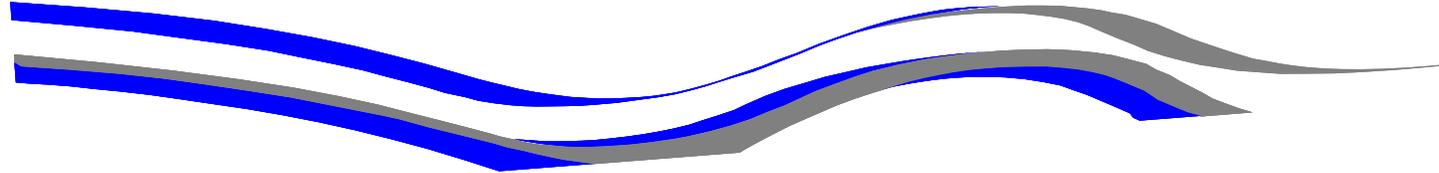
**Fax:** 2<sup>nd</sup> Fl: (501) 371-1566 & 3<sup>rd</sup> Fl: (501) 371-0503

**EAST LITTLE ROCK (Parole/Probation, Day Reporting Center)**

**Address:** 1421 East 9<sup>th</sup> Street, 72202

**Phone:** (501) 324-9176

**Fax:** (501) 324-9183



**LONOKE (Parole/Probation, Drug Court)**

**Address:** 104 East Front Street, 72086

**Phone:** (501) 676-3378

**Little Rock #:** 375-3378

**Fax:** (501) 676-3687

**AREA 9**

**FORREST CITY (Parole/Probation, Drug Court)**

**Address:** 409 N. Rosser Street, Suite B, 72335

**Phone:** (870) 630-1667

**Fax:** (870) 630-1746

**HELENA (Parole/Probation)**

**Address:** 421 Perry Street, 72342

**Phone:** (870) 338-8931

**Fax:** (870) 338-8946

**WEST MEMPHIS (Parole/Probation, Drug Court, Day Reporting Center)**

**Address:** 250 Shoppingway Blvd., Suite 2, 72301

**Phone:** (870) 735-4486

**Fax:** (870) 735-4570

**AREA 10**

**MALVERN (Parole/Probation, Drug Court)**

**Address:** 127 West Page Avenue, 72104

**Phone:** (501) 337-7973

**Fax:** (501) 337-9673

**BENTON (Parole/Probation, Drug Court)**

**Address:** 306 Edison Avenue, Suite 3, 72015

**Phone:** (501) 315-4477

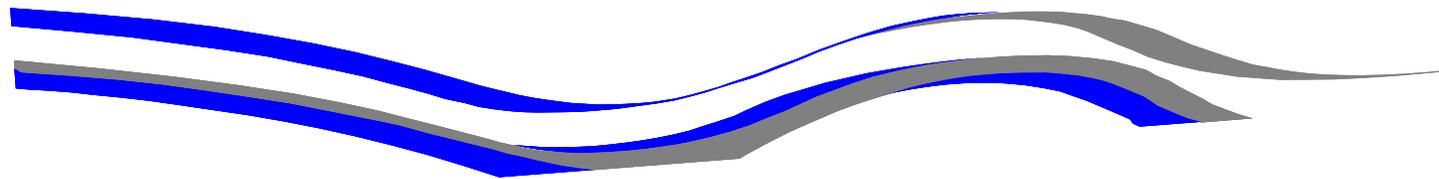
**Fax:** (501) 778-7825

**SHERIDAN (Parole/Probation)**

**Address:** 117 North Oak Street, 72150

**Phone:** (870) 942-8451

**Fax:** (870) 942-1573



**ARKADELPHIA (Parole/Probation, Drug Court)**

**Address:** 423 Crittenden Street, 71923

**Phone:** (870) 246-5960

**Fax:** (870) 246-9106

**HOT SPRINGS (Parole/Probation, Drug Court)**

**Address:** 615 West Grand Avenue, Suite 2, 71901

**Phone:** (501) 624-3347

**Fax:** (501) 624-5057

**AREA 11**

**PINE BLUFF (Parole/Probation, Drug Court, Institutional Parole Services)**

**Address:** 2801 South Olive Street, 71603

**Phone:** (870) 850-8950

**Fax:** (870) 536-4924

**Institutional Parole Fax:** (870) 879-6725

**Parole Results:** (870) 543-1032 or 1030

**STUTTGART (Parole/Probation, Drug Court)**

**Address:** 112 South Main, 72160

**Phone:** (870) 673-8410

**Fax:** (870) 673-2068

**MONTICELLO (Parole/Probation, Drug Court)**

**Address:** 309 Hwy. 425 South, 71655

**Phone:** (870) 367-3201

**Fax:** (870) 367-2855

**CROSSETT (Parole/Probation)**

**Address:** 613 West 1<sup>ST</sup> Avenue, 71635

**Phone:** (870) 304-2407

**Fax:** (870) 304-2607

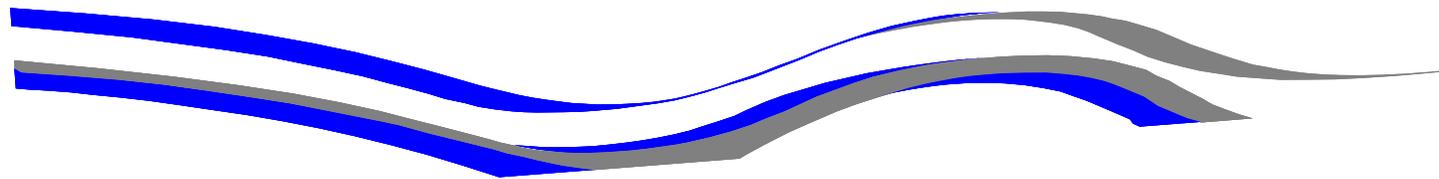
**AREA 12**

**TEXARKANA (Parole/Probation, Drug Court, Day Reporting Center)**

**Address:** 601 Hazel Street, Suite 6, 71854

**Phone:** (870) 779-2000

**Fax:** (870) 779-2043



**ASHDOWN (Parole/Probation)**

**Address:** 345 Keller Street, 71822

**Phone:** (870) 898-8870

**Fax:** (870) 898-8872

**HOPE (Parole/Probation, Drug Court)**

**Address:** 2806 North Hazel Street, 71801

**Phone:** (870) 777-2445

**Fax:** (870) 777-2170

**LEWISVILLE (Parole/Probation)**

**Address:** 110 East Fourth Street, 71845

**Phone:** (870) 921-5301

**Fax:** (870) 921-5333

**NASHVILLE (Parole/Probation, Drug Court)**

**Address:** 420 North Main Street, 71852

**Phone:** (870) 845-3793

**Fax:** (870) 845-2572

**AREA 13**

**CAMDEN (Parole/Probation, Drug Court)**

**Address:** 1024 West Washington Street, 71701

**Phone:** (870) 837-1140

**Fax:** (870) 837-1308

**FORDYCE (Parole/Probation)**

**Address:** 106 South Charlotte Street, 71742

**Phone:** (870) 352-8404

**Fax:** (870) 352-3111

**EL DORADO (Parole/Probation, Drug Court)**

**Address:** 1906 West Hillsboro Street, 71731

**Phone:** (870) 881-9390

**Fax:** (870) 562-8725

**MAGNOLIA (Parole/Probation, Drug Court)**

**Address:** 222 South Pine Street, 71753

**Phone:** (870) 234-6016

**Fax:** (870) 234-6246